



Dear Member,

Hospice Palliative Care Ontario values your membership and participation in the work of the association. Your membership with HPCO, which includes Associate status with the Canadian Hospice Palliative Care Association (CHPCA), expires soon. I invite you to renew your membership. Attached is the renewal information package detailing member benefits and the renewal form.

HPCO continues to work on your behalf as the trusted partner with government and provincial healthcare stakeholders. Your membership and participation helps us achieve our vision which is to be the unified voice of collaborative, quality hospice palliative care in Ontario. HPCO leads the hospice palliative care movement and supports our members to improve access to quality hospice palliative care by providing:

- Targeted effective public policy engagement, driving high level system change for building sustainable, high quality hospice palliative care
- Information, education and resources, enabling members to optimize and leverage resources to deliver high quality hospice palliative care
- A forum for the exchange of ideas and information, enabling members to learn from each other

This past year we have seen remarkable strides in the work of hospice palliative care. There were new funding announcements for visiting hospices, residential hospices, palliative care training in long-term care, and for Health Care Consent and Advance Care Planning training and resources. The HPCO team and many of our members, worked with the Ontario Palliative Care Network to create a three-year action plan for hospice palliative care.

HPCO's first ever virtual Annual Conference, **Leading by Example in a Team Based World**, was another success, with several hundred people attending from April 27-29, 2020. With only weeks to pivot from in-person to virtual, the format was embraced by presenters and participants alike. Over the three-day conference we offered more than 50 workshops, oral papers, and keynotes on topics including Advance Care Planning, virtual palliative care, self-care for healthcare workers, and a panel on providing palliative care during the COVID-19 pandemic.

HPCO's 2020 Regional conference held virtually November 5th was an opportunity to engage with members and provide an update on our strategic priorities. With the ongoing pandemic, the theme of the day was **Virtual Hospice Palliative Care** and HPCO broadened the focus of the Conference and expanded participation beyond our membership. The day featured several workshop sessions based on delivering hospice palliative care in a virtual world.

Some additional benefits of organizational membership include:

- Individual membership with HPCO includes status as an Associate of the Canadian Hospice Palliative Care Association (CHPCA) which gives you the national perspective and access to a wide range of information, services and resources
- Access to interest groups and working groups of both HPCO and CHPCA



- Opportunities to contribute to the development of health policy and position statements, and to support the ongoing development of the hospice palliative care movement in Ontario and Canada
- HPCO's bi-weekly newsletter to keep you informed about what is happening in the province

- CHPCA's AVISO newsletter and monthly updates about national issues
- Member discount on registration for the HPCO Annual Conference
- A discount for CHPCA conference and webinars
- A discount on merchandise offered in the CHPCA online marketplace
- Access to HPCO's affinity program with Dignity Memorial which provides funeral service discounts, a 24-Hour grief support line, and \$2,500 Child/Grandchild Protection Certificate*
- Media and issues alerts
- And more!

In the attached membership package, you will find more details on our member benefits. The individual membership renewal form is an online form and the link can be found on the last page of this package.

Your membership is important and your participation is valued. I do hope you will renew your membership today. We look forward to working with you and on your behalf.

Sincerely,



Rick Firth
President & CEO
Hospice Palliative Care Ontario

Our Purpose: We strive for a future where every person in Ontario has access to quality hospice palliative care.

Our Vision: to be the unified voice of collaborative, quality hospice palliative care in Ontario.

Our Mission: to provide leadership on behalf of our members by informing policy and promoting awareness, education, knowledge transfer and best practices in the pursuit of quality hospice palliative care in Ontario.



Why Join HPCO?

HPCO leads within the palliative care movement and supports our members to improve access to quality hospice palliative care by providing:

- Targeted, effective public policy engagement, driving high level system change for building sustainable, high quality hospice palliative care
- Information, education and resources, enabling members to optimize and leverage resources to deliver high quality hospice palliative care
- A forum for the exchange of ideas and information, enabling members to learn from each other

Legitimacy: Membership significantly enhances the overall legitimacy of the hospice palliative care movement in Ontario and Canada.

Credibility in numbers: The larger the membership base the more effective Associations are in many aspects of their mandate such as awareness raising, program development, setting standards, and advocating on behalf of the sector.

Effectiveness: Membership and participation in the Association ensures that our work is relevant to our mandate, vision and mission, contributes to the development of the hospice palliative care movement and to the evolution of public policy.

Access: Membership provides access to information, expertise and colleagues across the province and across the country through joint membership with the Canadian Hospice Palliative Care Association (CHPCA). Members receive discounted rates for conferences and educational opportunities specific to hospice palliative care.

Specific Benefits:

- Individual membership with HPCO includes status as an Associate of the Canadian Hospice Palliative Care Association (CHPCA). CHPCA Association gives you the national perspective and access to a wide range of information, services and resources.
- Access to interest groups and working groups of both HPCO and CHPCA.
- Opportunities to contribute to the development of health policy and position statements, and to support the ongoing development of the hospice palliative care movement in Ontario and Canada.
- HPCO's bi-weekly newsletter to keep you informed about what is happening in the province.
- CHPCA's AVISO newsletter and monthly updates about national issues.
- Member discount on registration for the HPCO Annual Conference.
- A discount for CHPCA conference and webinars.
- A discount on merchandise offered in the CHPCA online marketplace.
- Access to HPCO's affinity program with Dignity Memorial which provides funeral service discounts, a 24-Hour grief support line, and \$2,500 Child/Grandchild Protection Certificate*.
- Media and issues alerts.

*Please see attached page for more details.

What is a Community of Practice?

Communities of practice (CoP) are groups of people who share an interest or a passion for something they do, and a desire to share knowledge and learn as they interact regularly. Three characteristics are crucial:

- **The domain:** A community of practice has an identity defined by a shared domain of interest. Membership implies a commitment to the domain, and therefore a shared competence that distinguishes members.
- **The community:** In pursuing their interest in the domain, members engage in joint activities and discussions, help each other, and share information. They build relationships that enable each member to learn from each other.
- **The practice:** Members of a community of practice develop a shared repertoire of resources: experiences, stories, tools, ways of addressing recurring problems—in short, a shared practice. This takes time and sustained interaction.

It is the combination of these three elements that constitutes a community of practice. Communities develop their practice through a variety of activities including problem solving, requests for information, seeking experience, reusing assets, coordination and synergy, discussing developments, documentation, creation of materials, and resources and mapping knowledge and identifying gaps.

The benefits of this type of mutuality and co-participation include:

- More perspective and understanding of the problems and issues = Improved solutions
- Shared practice = Less duplication and reduced cost and time
- Shared knowledge = Stronger workforce and more sources of expertise
- Meaningful participation = Improved performance and outcomes
- Increased trust and confidence = Increased success and sustainability

If you are interested in any of the CoPs listed below, click the hyperlink to join!

1. [Health Care Consent Advance Care Planning Community of Practice \(HCC ACP CoP\)](#)
2. [Rural Hospice Palliative Care Community of Practice \(RHPC CoP\)](#)
3. [Compassionate Communities Community of Practice \(CC CoP\)](#)

Who can participate?

These CoP's are open to any healthcare practitioners and volunteers with an interest in the domain. The meetings are held by tele/web conference, with the opportunity to connect in-person at the HPCO annual conference.

How do I learn more?

For more information about any of HPCO's Communities of Practice, please contact the CoP Coordinator by email at nav.dhillon@hpcoco.ca



Dignity Memorial has a network of more than 1,800 funeral, cremation and cemetery service providers in North America who understand the special challenges families face when dealing with loss and are committed to helping families before, during and after the funeral service. Should you ever need immediate care or decide to make funeral arrangements for yourself or others in advance, the Dignity Memorial team stands ready to provide service and support.

Persons Eligible for the Dignity Memorial Affinity Program:

- Employees or volunteers of Organizational members of HPCO
- Spouse/domestic partner of employees or volunteers of Organizational members of HPCO
- Children, grandchildren, great-grandchildren (Natural, adopted or step-children) of employees or volunteers of Organizational members of HPCO
- Parents, grandparents and great-grandparents (including spouse/domestic partner) of employees or volunteers of Organizational members of HPCO

Benefits Include:

- **10% Savings** on all funeral or cremation products and services when you select a Dignity Memorial provider.
- **10% Savings** on cemetery interment rights, products and services through Dignity Memorial affiliated cemeteries.
- **National Transferability** on prearranged services at no additional charge at any Dignity Memorial provider nationwide.
- **Bereavement Travel Services** which provide assistance with airfares, hotel accommodations and car rental for travel to attend a funeral, cremation, and memorial or graveside service.
- **\$2,500 Child/Grandchild Protection Certificate** that can be used in the unfortunate event of the death of an unmarried child or grandchild under the age of 21. This certificate provides a credit of up to \$2,500 towards the cost of funeral or cremation services and merchandise.
- **The Personal Planning Guide** that allows you to document your final wishes, as well as, estate and financial information.
- **One year unlimited access to the 24-Hour Compassion Helpline®**, a telephone grief support program staffed with trained counselors.
- **Access to the Dignity Memorial Guidance Series**, a collection of booklets, DVDs and CDs offering professional advice and compassionate insight.
- **100% Service Guarantee.**

Enrollment in the program is not required to take advantage of benefits offered. All you need to do is provide Dignity Memorial with your HPCO membership receipt for the current year. Savings apply to prearranged services or services at time of need.

When a death occurs, lives are suddenly interrupted; friends and family have to be contacted quickly, and many stressful decisions have to be made in a short period of time. When you choose a provider within the Dignity Memorial network, you are entitled to valuable benefits that will help alleviate some of the financial and emotional burdens that often take place. The benefits are available at any Dignity Memorial provider nationwide. To find a Dignity Memorial provider near you, call 24 hours 1-800-343-4464, visit www.DignityMemorial.ca or contact Colleen Bone at 416-281-6800.



Individual Membership Application

Individual membership is open to any individual with an interest in hospice palliative care and furthering the work of Hospice Palliative Care Ontario. Memberships are for a one-year period commencing on the date the application is processed.

Under an agreement between Hospice Palliative Care Ontario (HPCO) and the Canadian Hospice Palliative Care Association (CHPCA), all individual members of HPCO automatically become an Associate of CHPCA. CHPCA affiliation gives you the national perspective and access to a wide range of information, services, resources, and interest groups.

Please fill out the application survey using the link below:

<https://www.surveymonkey.com/r/IndividualMembershipApplication>

Payment information

Individual Membership Fee is \$80.00 + \$10.40 HST = \$90.40

If paying by credit card, there will be a link to pay at the end of the application survey.

If paying by EFT, our bank details are:

Bank Name and Address:

Royal Bank of Canada, 200 Bay St – Main Floor, Toronto, ON Canada M5J 2J5

Bank Number: 003

Transit Number: 06012

Account name: Hospice Palliative Care Ontario

Account Number: 1003136

If you have any questions, please contact:

James Wilkie

Member Services Coordinator

2 Carlton Street, Suite 808

Toronto, ON M5B 1J3

Email: membership@hpcoco.ca

Phone: 416-304-1477 x34

Thank you for your membership!