



Dear Member,

Hospice Palliative Care Ontario values your membership and participation in the work of the association. Your membership with HPCO, which includes Associate status with the Canadian Hospice Palliative Care Association (CHPCA), expires soon. I invite you to renew your membership. Attached is the renewal information package detailing member benefits and the renewal form.

HPCO continues to work on your behalf as the trusted partner with government and provincial healthcare stakeholders. Your membership and participation helps us achieve our vision which is to be the unified voice of collaborative, quality hospice palliative care in Ontario. HPCO leads the hospice palliative care movement and supports our members to improve access to quality hospice palliative care by providing:

- Targeted effective public policy engagement, driving high level system change for building sustainable, high quality hospice palliative care
- Information, education and resources, enabling members to optimize and leverage resources to deliver high quality hospice palliative care
- A forum for the exchange of ideas and information, enabling members to learn from each other

This past year we have seen remarkable strides in the work of hospice palliative care. There were new funding announcements for visiting hospices, residential hospices, palliative care training in long-term care, and for Health Care Consent and Advance Care Planning training and resources. The HPCO team and many of our members, worked with the Ontario Palliative Care Network to create a three-year action plan for hospice palliative care.

Last year, HPCO's Annual Conference, **Quality in Action**, was another success, with over 725 people attending from April 28-30, 2019. The conference included 65+ workshops, 28 oral paper and 30 poster presentations with a vast array of workshops, keynotes and presentations. Attendees spent three days networking, learning, and sharing resources.

In Fall 2019, HPCO delivered a regional symposium in Peterborough featuring several workshops on topics including Developing a Compassionate Communities Initiatives, Person Centred Decision Making, Respiratory Therapy in Community, and the ABCs of Quality Improvement. This is an annual event that is held in different locations each year.

Some additional benefits of organizational membership include:

- Individual membership with HPCO includes status as an Associate of the Canadian Hospice Palliative Care Association (CHPCA) which gives you the national perspective and access to a wide range of information, services and resources
- Access to interest groups and working groups of both HPCO and CHPCA
- Opportunities to contribute to the development of health policy and position statements, and to support the ongoing development of the hospice palliative care movement in Ontario and Canada
- HPCO's bi-weekly newsletter to keep you informed about what is happening in the province



- CHPCA's AVISO newsletter and monthly updates about national issues
- Member discount on registration for the HPCO Annual Conference
- A discount for CHPCA conference and webinars
- A discount on merchandise offered in the CHPCA online marketplace
- Access to HPCO's affinity program with Dignity Memorial which provides funeral service discounts, a 24-Hour grief support line, and \$2,500 Child/Grandchild Protection Certificate*
- Media and issues alerts
- And more!

In the attached membership package, you will find more details on our member benefits. The individual membership renewal form is a fillable PDF that you may complete and return by mail, fax, or email.

Your membership is important and your participation is valued. I do hope you will renew your membership today. We look forward to working with you and on your behalf.

Sincerely,



Rick Firth
President & CEO
Hospice Palliative Care Ontario

Our Purpose: We strive for a future where every person in Ontario has access to quality hospice palliative care.

Our Vision: to be the unified voice of collaborative, quality hospice palliative care in Ontario.

Our Mission: to provide leadership on behalf of our members by informing policy and promoting awareness, education, knowledge transfer and best practices in the pursuit of quality hospice palliative care in Ontario.



Why Join HPCO?

HPCO leads within the palliative care movement and supports our members to improve access to quality hospice palliative care by providing:

- Targeted, effective public policy engagement, driving high level system change for building sustainable, high quality hospice palliative care
- Information, education and resources, enabling members to optimize and leverage resources to deliver high quality hospice palliative care
- A forum for the exchange of ideas and information, enabling members to learn from each other

Legitimacy: Membership significantly enhances the overall legitimacy of the hospice palliative care movement in Ontario and Canada.

Credibility in numbers: The larger the membership base the more effective Associations are in many aspects of their mandate such as awareness raising, program development, setting standards, and advocating on behalf of the sector.

Effectiveness: Membership and participation in the Association ensures that our work is relevant to our mandate, vision and mission, contributes to the development of the hospice palliative care movement and to the evolution of public policy.

Access: Membership provides access to information, expertise and colleagues across the province and across the country through joint membership with the Canadian Hospice Palliative Care Association (CHPCA). Members receive discounted rates for conferences and educational opportunities specific to hospice palliative care.

Specific Benefits:

- Individual membership with HPCO includes status as an Associate of the Canadian Hospice Palliative Care Association (CHPCA). CHPCA Association gives you the national perspective and access to a wide range of information, services and resources.
- Access to interest groups and working groups of both HPCO and CHPCA.
- Opportunities to contribute to the development of health policy and position statements, and to support the ongoing development of the hospice palliative care movement in Ontario and Canada.
- HPCO's bi-weekly newsletter to keep you informed about what is happening in the province.
- CHPCA's AVISO newsletter and monthly updates about national issues.
- Member discount on registration for the HPCO Annual Conference.
- A discount for CHPCA conference and webinars.
- A discount on merchandise offered in the CHPCA online marketplace.
- Access to HPCO's affinity program with Dignity Memorial which provides funeral service discounts, a 24-Hour grief support line, and \$2,500 Child/Grandchild Protection Certificate*.
- Media and issues alerts.

*Please see attached page for more details.



Dignity Memorial has a network of more than 1,800 funeral, cremation and cemetery service providers in North America who understand the special challenges families face when dealing with loss and are committed to helping families before, during and after the funeral service. Should you ever need immediate care or decide to make funeral arrangements for yourself or others in advance, the Dignity Memorial team stands ready to provide service and support.

Persons Eligible for the Dignity Memorial Affinity Program:

- Employees or volunteers of Organizational members of HPCO
- Spouse/domestic partner of employees or volunteers of Organizational members of HPCO
- Children, grandchildren, great-grandchildren (Natural, adopted or step-children) of employees or volunteers of Organizational members of HPCO
- Parents, grandparents and great-grandparents (including spouse/domestic partner) of employees or volunteers of Organizational members of HPCO

Benefits Include:

- **10% Savings** on all funeral or cremation products and services when you select a Dignity Memorial provider.
- **10% Savings** on cemetery interment rights, products and services through Dignity Memorial affiliated cemeteries.
- **National Transferability** on prearranged services at no additional charge at any Dignity Memorial provider nationwide.
- **Bereavement Travel Services** which provide assistance with airfares, hotel accommodations and car rental for travel to attend a funeral, cremation, and memorial or graveside service.
- **\$2,500 Child/Grandchild Protection Certificate** that can be used in the unfortunate event of the death of an unmarried child or grandchild under the age of 21. This certificate provides a credit of up to \$2,500 towards the cost of funeral or cremation services and merchandise.
- **The Personal Planning Guide** that allows you to document your final wishes, as well as, estate and financial information.
- **One year unlimited access to the 24-Hour Compassion Helpline®**, a telephone grief support program staffed with trained counselors.
- **Access to the Dignity Memorial Guidance Series**, a collection of booklets, DVDs and CDs offering professional advice and compassionate insight.
- **100% Service Guarantee.**

Enrollment in the program is not required to take advantage of benefits offered. All you need to do is provide Dignity Memorial with your HPCO membership receipt for the current year. Savings apply to prearranged services or services at time of need.

When a death occurs, lives are suddenly interrupted; friends and family have to be contacted quickly, and many stressful decisions have to be made in a short period of time. When you choose a provider within the Dignity Memorial network, you are entitled to valuable benefits that will help alleviate some of the financial and emotional burdens that often take place. The benefits are available at any Dignity Memorial provider nationwide. To find a Dignity Memorial provider near you, call 24 hours 1-800-343-4464, visit www.DignityMemorial.ca or contact Colleen Bone at 416-281-6800.



Individual Membership Application

Individual membership is open to any individual with an interest in hospice palliative care and furthering the work of Hospice Palliative Care Ontario. Memberships are for a one-year period commencing on the date the application is processed.

Under an agreement between Hospice Palliative Care Ontario (HPCO) and the Canadian Hospice Palliative Care Association (CHPCA), all individual members of HPCO automatically become an Associate of CHPCA. CHPCA affiliation gives you the national perspective and access to a wide range of information, services, resources, and interest groups.

Individual Membership Fee is \$80.00 + \$10.40 HST = \$90.40

New Membership Renewal

Your Name: _____

Organization Name: _____

Your Position: _____

Mailing Address: _____

City: _____ Prov.: _____ Postal Code: _____

Telephone: _____

Work Email: _____

Personal Email: _____

Interest Groups

If you would like to join HPCO or CHPCA interest groups, please indicate the group(s) below. By selecting an interest group, you grant permission for HPCO and/or CHPCA to contact you by email.

HPCO Interest Groups

Interest Group Name

- Rural Hospice Palliative Care Community of Practice (RHPC CoP)
- Fund Development Community of Practice (Fund Development CoP)
- Health Care Consent Advance Care Planning Community of Practice (HCC ACP CoP)
- Compassionate Communities Community of Practice (CC CoP)

CHPCA Interest Groups

Interest Group Name

- | | |
|---|--|
| <input type="checkbox"/> Aboriginal Issues | <input type="checkbox"/> Complimentary/Integrative Therapies |
| <input type="checkbox"/> Pediatric Issues | <input type="checkbox"/> Long-Term/Continuing Care |
| <input type="checkbox"/> Social Workers | <input type="checkbox"/> Pharmacists |
| <input type="checkbox"/> Spiritual Advisors | <input type="checkbox"/> Physiotherapists |
| <input type="checkbox"/> Volunteer Issues | <input type="checkbox"/> Rural and Remote Issues |
| <input type="checkbox"/> Nurses* | |

* Canadian Hospice Palliative Care Nurses Group (CHPCA NG) memberships are now being processed online by the CHPCA. To join the nurses group, or to renew, please go to <http://www.chpca.net/join-us/nurses.aspx>.

Payment Method

- Cheque** payable to Hospice Palliative Care Ontario **CreditCard:** Visa MasterCard AMEX

Name on Card:	_____	Expiry Date:	_____
Credit Card #:	_____	CVV # (3 digits on the back of the card):	_____
Signature:	_____		

Application Submission

If paying by cheque, please mail payment along with the completed membership form to:

Hospice Palliative Care Ontario
Attention: James Wilkie
Member Services Coordinator
2 Carlton Street, Suite 808
Toronto, ON M5B 1J3

If paying by credit card, please send the completed membership form by fax or email.

Fax: 416-304-1479
Email: membership@hpcoco.ca
Phone: 416-304-1477 x34 (James Wilkie)

Credit card details can also be accepted over the phone.

Thank you for your membership!