



Results of an Accreditation Review

To be Accredited by Hospice Palliative Care Ontario, a hospice organization must demonstrate compliance with HPCO Standards. Each hospice organization is objectively and independently assessed with consideration given to its own circumstances and availability of resources. HPCO acknowledges both the strengths and limitations of the organization before making the final Accreditation Decision; the results of the appraisal will comprehensively look at the overall organization.

The following table provides a guideline for evaluating hospice submissions in the Accreditation Review process:

Result	Criteria	Outcome
<p>FULL ACCREDITATION</p> <p><i>Three-year accreditation is issued</i></p>	<ul style="list-style-type: none"> The organization achieves a score of 90% or higher on the Accreditation Review assessment The services are designed and delivered in a way that maximizes safety for clients, volunteers, and staff The organization operates in a sustainable way; the current method of delivering service is likely to continue at this level for the next 3 years The organization demonstrates ongoing quality improvement 	<p>If Full Accreditation is awarded, two additional documents are provided along with the Accreditation Report:</p> <ol style="list-style-type: none"> 1) Accreditation Seal License Agreement for use of digital HPCO Accreditation Seal and wall plaque. 2) Accreditation QIP template for use; will be uploaded to “Ongoing Compliance” site for ongoing quality improvement and compliance with HPCO Standards.
<p>CONDITIONAL ACCREDITATION</p> <p><i>A one-year grace period is provided to address issues that are preventing full accreditation</i></p>	<ul style="list-style-type: none"> The organization achieves a score of 70-89% on the Accreditation Review assessment Conditional Accreditation may be awarded providing the areas for improvement that were identified do not affect client safety A plan to address areas of improvement must be submitted to HPCO within 60 days 	<p>If Conditional Accreditation is awarded, the hospice organization receives material outlining what improvements must take place in order to qualify for Full Accreditation. QIP template will accompany the Accreditation Report.</p> <p>The hospice must outline the plan for addressing all prioritized action items and will also be asked to identify what evidence will be provided to demonstrate that the improvements have been implemented.</p>
<p>NON-ACCREDITATION</p>	<ul style="list-style-type: none"> The hospice organization achieves a score of 69% or less on the Accreditation Review assessment and/or demonstrates violation of the Standards and/or deficiencies which are likely to impact quality of care <i>Must wait a minimum of 1 year before resubmitting</i> 	<p>If a decision of Non-Accreditation is received, the hospice organization will be provided with a detailed report outlining the rationale and next steps.</p> <p>An organization may appeal a Non-Accreditation decision.</p>